



## Travel App for Flight Updates and Customer Assistance with Cross Platform Services

**Client:** The client is a prominent US-based online travel agency, that embarked on an ambitious project to enhance their services and provide a seamless travel experience for their customers.

### Business Challenge:

The client wanted to improve the user experience and support their customers in their journey. The existing mobile app was facing some issues with customer engagement on different platforms and integration issues with other inventory providers. Thus, the client approached us with their requirements and the difficulties they faced.



### Solution Delivered:

After analyzing the complete requirements, we proposed a solution to create a new application that works cross-platform and successfully empowered travelers with a centralized hub for flight information, real-time updates, and a user-friendly interface. By addressing the challenges and providing these key features, CG-VAK enhanced the travel experience and extended valuable support to users beyond their ticket purchase, ensuring a seamless and informed journey. More benefits involved in this project are discussed below.



## Business Benefits:

- 🏗️ Cross-platform implementation facility.
- 👤 Easy and user friendly without any disruption.
- 📍 Centralized flight information.
- 🕒 Real-time updates.
- 🔒 Security and privacy measures.
- 🔄 Spontaneous data synchronization b/w online and offline.
- 📱 Adaptability and scalability
- 👥 Enhances customer engagement.
- 🛠️ Regular updates and customer assistance.

## Technologies Used:



Are you looking for software development for your business requirements?  
Contact us now and our experts will provide you the right solutions. Click now.

Get in touch with us

Mail: [sales@cgvak.com](mailto:sales@cgvak.com) or [biz@cgvakindia.com](mailto:biz@cgvakindia.com)  
Phone: +1 (908) 737-7425

